

Superior Court of California, County of Kern Post-Arbitration Survey

The Kern County Superior Court encourages all parties and/or their attorneys to submit this survey within ten (10) days of arbitration. All arbitration participants, including non-parties, may also submit surveys. Your responses will help the court improve its Alternative Dispute Resolution (ADR) programs and will be included in statistical reports. Trial judges and non-ADR court staff do not see specific evaluations.

Please send your completed form to: ADR Administrator, Kern County Superior Court, 1415 Truxtun Avenue, Bakersfield, CA 93301; telephone: 661-868-5433; FAX: 661-868-5486;
E-mail: ADRAdministrator@kern.courts.ca.gov

Case Name:

Case Number:

Arbitrator's name:

Date(s) of Arbitration:

Case type: Personal injury Business Real property Other:

Amount in controversy: \$0-\$25,000 \$25,000-\$50,000 \$50,000-\$100,000 over \$100,000
(specify):

You are: Plaintiff Plaintiff's attorney Defendant Defendant's attorney Insurance representative
 Other

Who selected the arbitrator in this case? Parties Attorneys The Court

How many arbitrations have you participated in? 0 1-5 6-10 more than 10

1. Did the parties agree to binding arbitration prior to the hearing? Yes No. If yes, skip to #4.
2. Was the arbitration award accepted by you, or if an attorney, your client? Yes No
3. Did you, or if an attorney your client, request the filing for a trial de novo? Yes No
4. How would you rate this arbitration experience in general? Excellent Good Satisfactory Bad
5. How many arbitration sessions occurred? _____ Total number of hours: _____
6. Were any of the following avoided because of the arbitration? (check all that apply):
 Deposition(s) (#) Discovery motion(s) # Other Law and Motion matters:
7. Did the arbitration lead to settlement without the need of further trial? Yes No.
8. On a scale of 1 to 5, with 1 being the lowest level and 5 being the highest level, please indicate your satisfaction by rating the following statements:

	Disagree				Agree	N/A or Unknown
	1	2	3	4	5	
a. The arbitrator was fair to all parties.	<input type="checkbox"/>					
b. The arbitrator was knowledgeable of the law in dispute.	<input type="checkbox"/>					
c. The arbitrator made efficient use of time at the hearing.	<input type="checkbox"/>					
d. The arbitrator was prompt in making an award.	<input type="checkbox"/>					

9. Rate the quality of overall service from court staff concerning Court-Ordered arbitration:

Excellent Good Satisfactory Bad Don't know

10: Additional comments:

Thank you for your feedback. You may contact the ADR Administrator with additional comments.