UNDERSTANDING YOUR BENEFITS ID CARD

ID CARD FRONT:

1. Prudent Buyer Plan references the Anthem Blue Cross network.
2. Employee Name is the covered member’s name as it appears in the HealthComp system.
3. Member ID is a non-identified number that replaces the member’s Social Security Number.
4. The Group # is an assigned number Anthem uses internally to determine benefit coverage.
5. This section provides your Pharmacy Benefit information administered by Express Scripts. The information listed includes: Express Scripts RX Bin, and Group number used by your Pharmacists.
6. HealthComp is the Superior Court’s Third Party Administrator (TPA). Contact HealthComp with Customer Service, Eligibility and benefit-related questions.
7. Prior Authorization is required before any scheduled admission and within 48 hours of a non-scheduled (emergency) hospital admission.
8. Blue Card is the Medical network available to you if traveling outside of California. Use this phone number to locate a PPO provider outside of California.
9. Connection Dental and First Dental Health are the PPO Dental networks. Use these phone numbers to locate Dental PPO providers nationwide.
10. The Anthem Blue Cross mailing address for Medical Claims incurred in California.
11. The mailing address for Dental.
12. Vision Benefits are provided through VSP. Use this phone number to contact VSP.
13. Anthem Blue Cross is legally required to include this disclaimer on its ID Cards.

ID CARD BACK:

Anthem® Blue Cross

Submit all California Medical Claims to:
Anthem Blue Cross
PO Box 69007
Los Angeles, CA 90060-0007

Submit all Dental Claims to:
HealthComp® EDI Payor #: 85729
PO Box 45018
Fresno, CA 93718-5018

www.anthem.com/ca
www.healthcomp.com
www.express-scripts.com
www.connectiondental.com
www.firstdentalhealth.com
www.vsp.com

Provider Only Claims Inquiries: 800-688-3828
Pre-Authorization Review: 800-274-7767
Coverage while traveling: 800-810-2583
HealthComp*: (When calling, please reference Group: E50)
Express Scripts - Members*: 800-988-1913
Express Scripts – Pharmacy*: 800-922-1557
CONNECTION Dental*: 877-277-6872
First Dental Health*: 800-334-7244
Vision Service Plan (VSP)*: 888-877-7195
EAP – Optum*: 866-248-4098
(US Behavioral Health Plan CA EAP)

Anthem Blue Cross Life and Health Insurance Company provides administrative services only and does not assume any financial risk or obligation with respect to claims. Blue Cross of California using the trade name Anthem Blue Cross, administers claims on behalf of Anthem Blue Cross Life and Health Insurance Company and is not liable for benefits payable. Independent licensees of the Blue Cross Association.