



SUPERIOR COURT OF CALIFORNIA, COUNTY OF KERN

HOW TO LOCATE A MEDICAL PPO PROVIDER

Anthem Blue Cross and First Health (CCN) Medical Provider Finder

The Anthem Blue Cross and First Health websites provide online resources to finding doctors, hospitals and other healthcare professionals that participate in your medical provider network. Follow the below instructions to find participating providers located near you. Visit the Anthem Blue Cross of California website, for providers in or outside of California, or the First Health/Community Care Network (CCN) website, for providers outside of California when there are no available Anthem providers.

FOR ANTHEM BLUE CROSS SERVICES

1. Log on to www.anthem.com/ca
2. Under Useful Tools on the right, select **Find a Doctor**
3. Under Search by selecting a plan/network, go to **Select a State** and select **The State** in which you require a provider
4. Under Select a plan/network, choose:
In CA - Blue Cross PPO (Prudent Buyer – Large Group)
Out of CA – National PPO (Blue Card PPO)
5. Select a Specialty if you want to narrow your search even further and click **“Search”**
6. If you are looking for a provider by location, complete the address information and click **“Search”**
7. If you are looking for a provider by name, enter the name information and click **“Search”**

FOR SERVICES OUTSIDE OF CALIFORNIA WHEN THERE ARE NO AVAILABLE PROVIDERS

1. Log on to www.myfirsthealth.com
2. Select the search type you would like to perform by entering Zip Code, clicking on “Select County/City, or entering a Name, Facility, Specialty or Condition in the search bar and clicking **“Go”**
3. Select the Provider Type, Category, Specialty and/or click on **“More Search Options”** if you want to narrow your search
4. Click **“More About This Provider”** on any provider to get more information on them

Once you have completed your search, you will have the option to download or print your search results. We also recommend contacting your provider directly to ensure they are still contracted with your area network.

Please feel free to contact HealthComp's Customer Service at (800) 442-7247 between 6:00 a.m. and 4:30 p.m. (PST), Monday through Friday, if you have additional questions regarding a participating Anthem Blue Cross or First Health Provider.