



News Release

Superior Court of California, County of Kern

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NOTICE OF CHANGE IN PLATFORM FOR REMOTE APPEARANCES

Effective September 9, 2024, the Court will transition to CourtCall for all remote video appearances. Zoom will no longer be available for remote court proceedings after this date.

Initially, this change will affect Division H as part of a test phase. Starting September 9, 2024, all participants in Division H will need to use CourtCall exclusively for remote appearances.

Following this initial transition, other divisions and departments will adopt CourtCall as follows:

- Divisions J, K, and L at the Metro Justice Courthouse
- Division T-2 at the Metro Traffic Division
- Department 17 at the Metro Courthouse
- Courtrooms at 1215 Truxtun Avenue
- Juvenile Justice Center
- Courtrooms at 1415 Truxtun Avenue
- Courtrooms in multi-divisional courthouses

Participants in the affected divisions and departments will be required to use CourtCall's telephonic, digital audio, or video services as directed by the judicial officer.

There is no fee for video or digital audio appearances.

To join remotely, please follow the directions on the [Court's website](#).

Note that using CourtCall does not eliminate the need to adhere to court filing and other procedural requirements.

For Civil, Family Law and Probate Courtrooms	For All Other Courtrooms
To participate via video use CourtCall's video services, participants should click the link for the relevant courtroom on the Court's website and fill out the required information. After completing these steps, participants will be placed in a virtual waiting room until Court staff admit them to the proceeding.	To use CourtCall's video services, participants should click the link for the relevant courtroom on the Court's website and fill out the required information. After completing these steps, participants will be placed in a virtual waiting room until Court staff admit them to the proceeding.
To participate via digital audio using CourtCall's video services, participants should click the link for the relevant courtroom on the Court's website and fill out the required information. After completing these steps, participants will be placed in a virtual waiting room until Court staff admit them to the proceeding.	To participate via digital audio using CourtCall's video services, participants should click the link for the relevant courtroom on the Court's website and fill out the required information. After completing these steps, participants will be placed in a virtual waiting room until Court staff admit them to the proceeding.
<p>For courtrooms that haven't yet transitioned, CourtCall can be accessed telephonically. Participants must access CourtCall's online service at www.courtcall.com or call 888-882-6878 by 3 p.m. the court day before the hearing to reserve their spot. CourtCall will provide access information. In exigent circumstances, the judicial officer may allow participants to be added beyond the deadline.</p> <p>For further details, please refer to this link.</p>	

For remote Family Law proceedings involving the DCSS in the Metropolitan Division, participants can join via digital audio through CourtCall. To do so, use the designated link on the Court's website and complete the required information.

The tentative schedule for availability:

1415 Truxtun Ave.

Department 1 – Complete

Department 2 – Complete

Department 3 – Complete

Department 4 – TBD

Department 5 – Complete

Department 6 – Complete

Department 7 – Complete
Department 8 – Complete
Department 9 – TBD
Department 10 – TBD
Department 11 – TBD
Department 12 – TBD
Department 13 – TBD
Department 14 – TBD
Department 15 – TBD
Department 16 – TBD
Department 17 – Complete
Department 18 – TBD

1215 Truxtun Ave.

Division A – Complete
Division B – Complete
Division C – Complete
Division D - Complete
Division E – Complete
Division F – Complete
Division G – Complete
Division H – Complete
Division J – Complete
Division K – Complete
Division L – Complete

Traffic

Division T-1 – TBD
Division T-2 – Complete

Juvenile Justice Center

Division J-1 – TBD
Division J-2 – TBD
Division J-3 – TBD

Thank you for your attention to this transition.

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