## Registering on HCOnline

- 1. In a web browser, navigate to **HCOnline** via hconline.healthcomp.com.
- Above the login button, select Sign Up. In the menu, select Member. This will open the New User Registration wizard.
- **3.** If your health plan is provided by your employer, select **Employer**. If your health plan is provided by the university that you are attending, select **Student**.
- **4. For employer health plans:** Enter your Social Security number, date of birth, and zip code. Select the **I'm not a robot** check box and then **Submit**.
- 5. For student health plans: Enter your Student ID and date of birth. Select the I'm not a robot check box and then Submit. Enter your email address, username, password, security question and security question answer. Select Create New User.
- 6. HCOnline will send a confirmation to your email address. Access your email and select the link within the email confirmation to the registration process.
- 7. Add hconline@personifyhealth.com to your address book to ensure you receive all HCOnline email notifications.







## **Questions?**

Please contact Member Services at the number on your ID card.